

Spend the summer becoming the best.

Introducing online Quality Management courses from Illinois State University.

May 19 – June 27

Quality Tools and Analysis Techniques (TEC 489.37)

Students will select, construct, apply, and interpret quality tools such as: cause and effect diagrams, flow charts (process maps), check sheets, Pareto diagrams, scatter diagrams, control charts, and histograms. Descriptive and inferential statistics as applied in the quality environment will be explored using computer applications.

June 30 – August 8

Quality Management Systems (TEC 489.38)

This course gives students a broad based understanding of quality principles, and management systems. How to manage and modify quality systems to maintain customer focus.

August 18 – Sept 26

Introduction to Six Sigma Methodologies (TEC 489.39)

Students will gain a broad based understanding of the roles and functions utilized in Six Sigma data driven decision making methodologies as applied in DMAIC change management environments.

For more information, visit www.exu.ilstu.edu/quality.



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